



POLICY AMP 10 PET MANAGEMENT POLICY

Version Control

Author	Date Written	Date of next review	Version
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1. PURPOSE / BACKGROUND

- CHC as a community housing provider requires tenants to apply for permission to have a pet live at their property
- Where possible, CHC will endeavour to approve tenants to have pets in their home
- All pet request will be considered on a case by case basis as per this policy
- CHC supports and encourages a person-centered approach to our service delivery and understands the assistance pets provide, especially to those with a disability
- CHC understands that some tenants may require animals to help them in their everyday activities eg: Assistance dogs
- CHC ensures they comply with restrictions regarding classifications of certain (dangerous) dogs
- CHC wants all members of the community, to feel safe and live with peaceful enjoyment of their surrounds

2. POLICY DETAIL

- Tenants must put a request to keep a pet at their property before the beginning or during the tenancy
- The pet is not to be obtain, prior to permission being granted
- Approval may also be restricted by CHC by-laws if special strata conditions are in place within the complex
- The letter must advise what type of pet the tenant is requesting.
- The tenant must supply details of the breed they are requesting permission to have, advise if the pet is de-sexed and whether the pet is to be kept inside or outside the property
- Approval to house a pet in an CHC property will be considered on a case by case basis, and factors such as pet size and yard size will be taken into consideration
- Approval will only be granted if the pet is suitable for the property and the tenant agrees in writing to pay for a professional carpet cleaning and pest spraying as requested at any time during the tenancy (if required) and also at the end of the tenancy.
- The tenant must also agree to be cost responsible for any damage their pet may cause at the property, including but not limited to works required as a result of pets urinating, digging or scratching in a property
- Tenants may be asked to remove a pet if it causes a nuisance or damages the property.
- Tenants who are approved to keep a pet will receive a letter confirming approval and any required terms from the tenancy officer.